

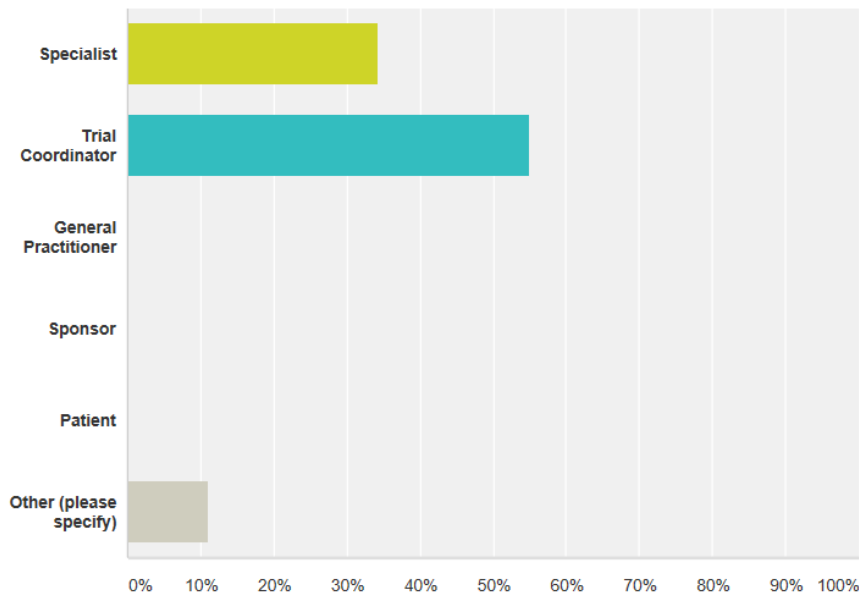
ClinTrial Refer invited users to participate in an online based feedback survey. A total of 82 users responded of which 28 are specialists and 45 are trial coordinators.

Results from this survey should be treated as indicative only, given the relatively small sample size.

User feedback survey results

Are you a ... (Check all that applies)

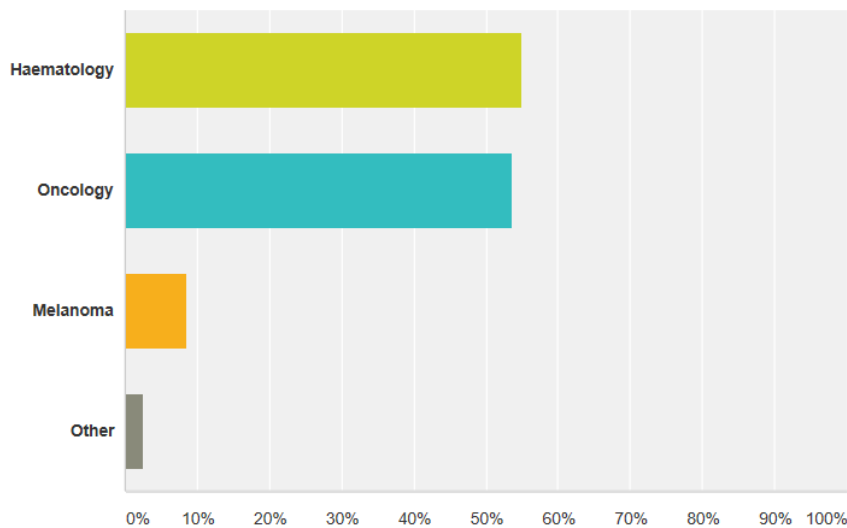
Answered: 82 Skipped: 0



- Just under 40% of respondents were Specialists.
- Over 50% of all respondents were trial coordinators.

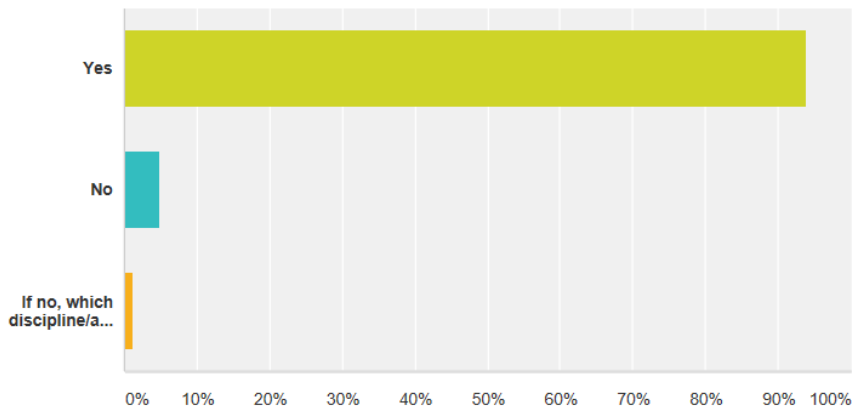
What is your area of interest?

Answered: 82 Skipped: 0



Is there an app for your discipline/area?

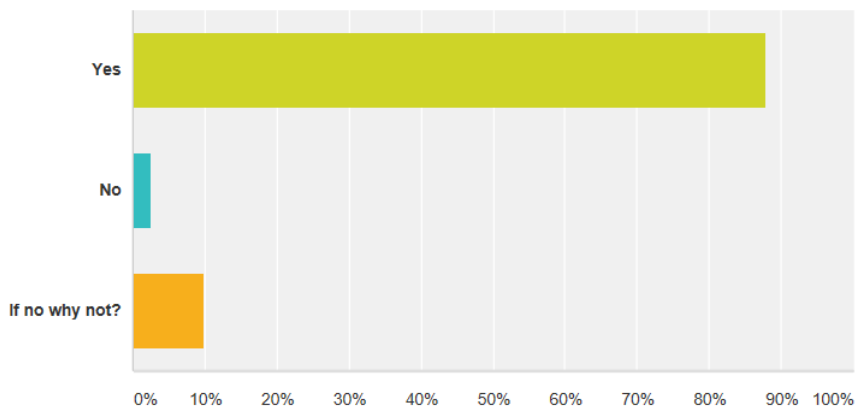
Answered: 82 Skipped: 0



- The majority of (94%) respondents indicated there is an app for their discipline/area.

Have you downloaded any ClinTrial Refer apps onto your mobile device?

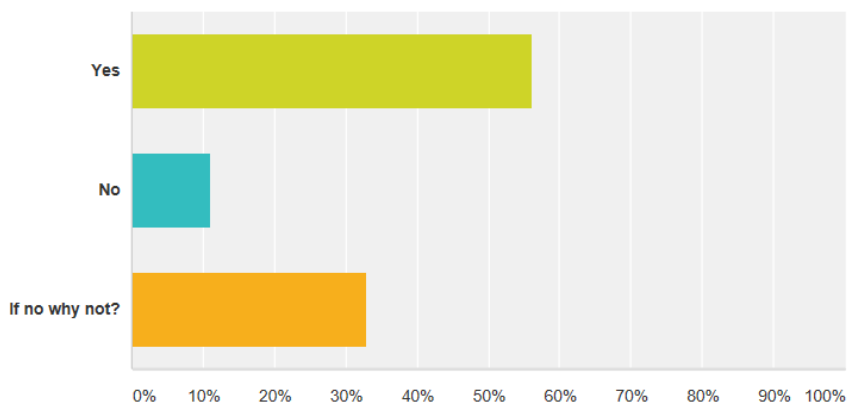
Answered: 82 Skipped: 0



- 88% of respondents indicated they have downloaded our apps onto their mobile device.

Have you used the www.clintrial.org.au website to search for trials?

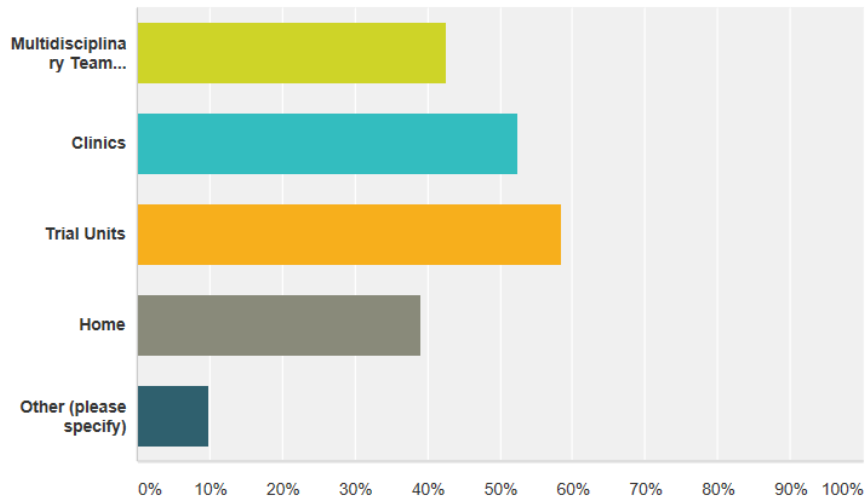
Answered: 82 Skipped: 0



- Over half (56%) of respondents showed that they have used our website to search for clinical trials.

Where are you using our apps/website? (Check all that applies)

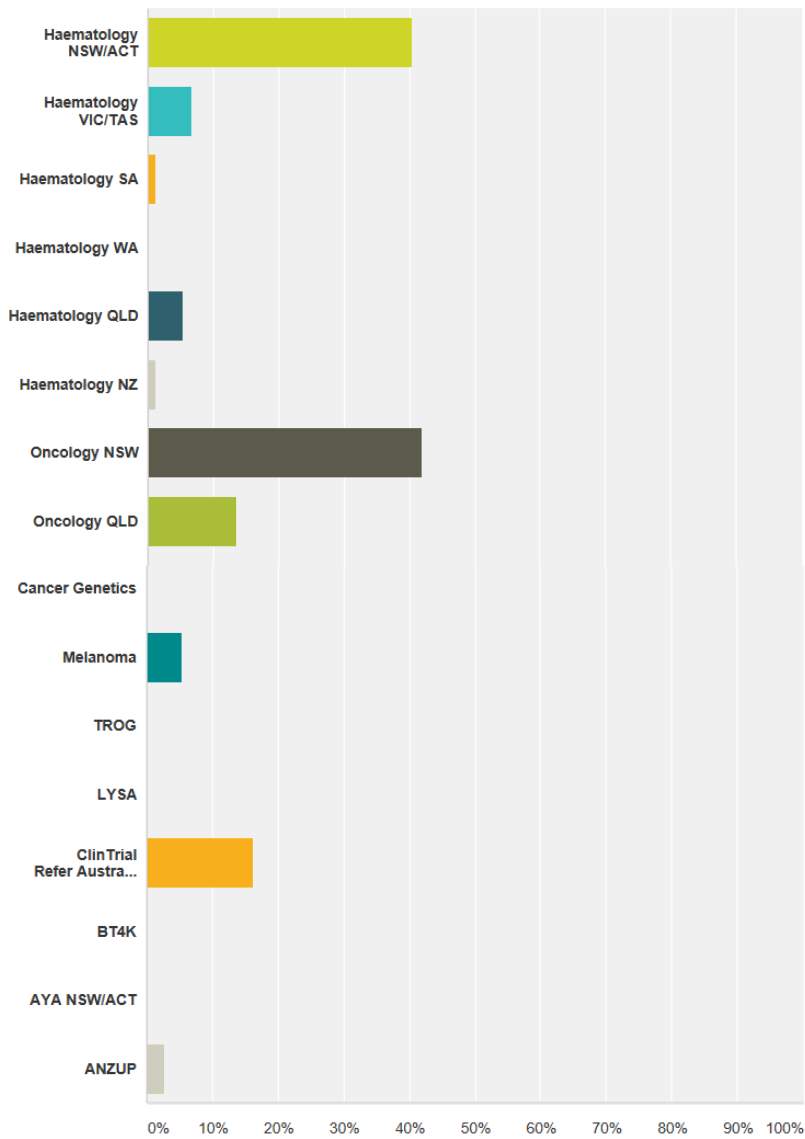
Answered: 82 Skipped: 0



- 43% of respondents reported using the apps in multidisciplinary team meetings.
- 52% are used in clinics.
- 59% are used in trial units.
- 39% are used at home.

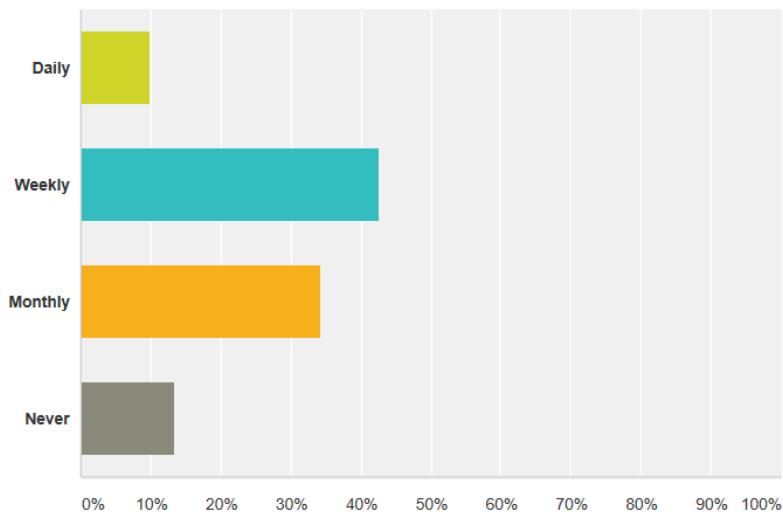
Which app(s) do you use the most? (Check all that applies)

Answered: 74 Skipped: 8



How often do you use our apps/website?

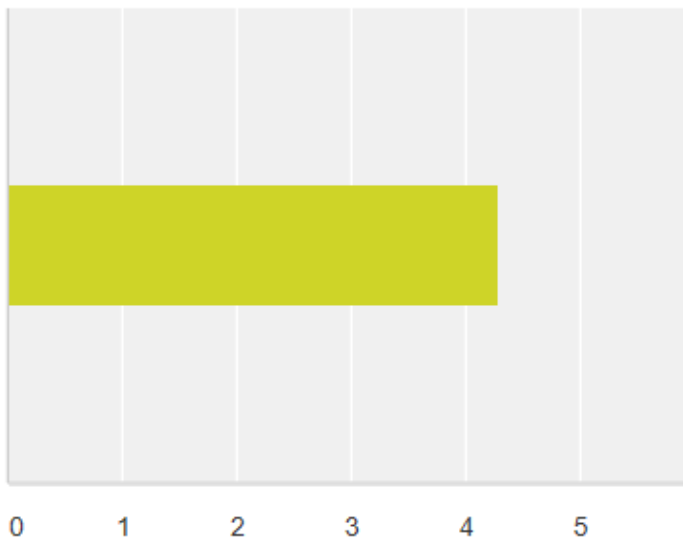
Answered: 82 Skipped: 0



- Respondents typically access our apps on a weekly basis (43%), 34% showed usage on a monthly basis and 10% showed usage on a daily basis.

Overall how satisfied are you with our apps/website?

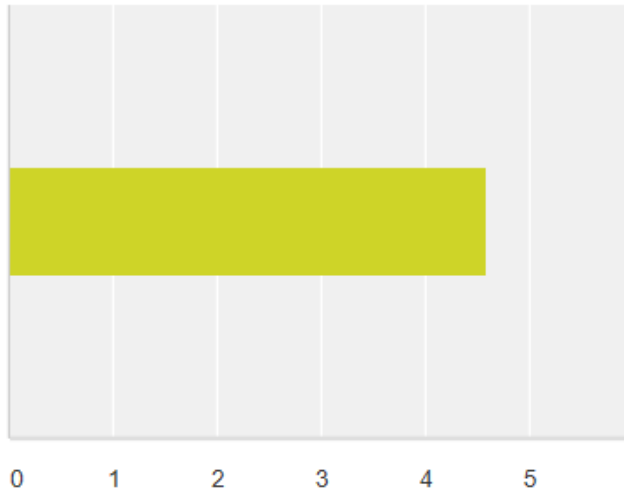
Answered: 82 Skipped: 0



- Respondents showed an overall satisfaction score of just over 4/5.

How likely are you to recommend ClinTrial Refer apps to a friend or colleague?

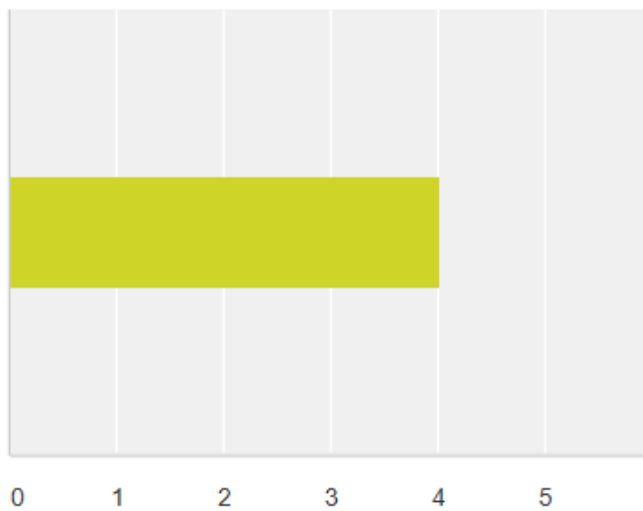
Answered: 82 Skipped: 0



- Respondents showed they are very likely to recommend our apps to friends or colleagues averaging over 4.5/5.

Overall how do you find the accuracy of information on our apps?

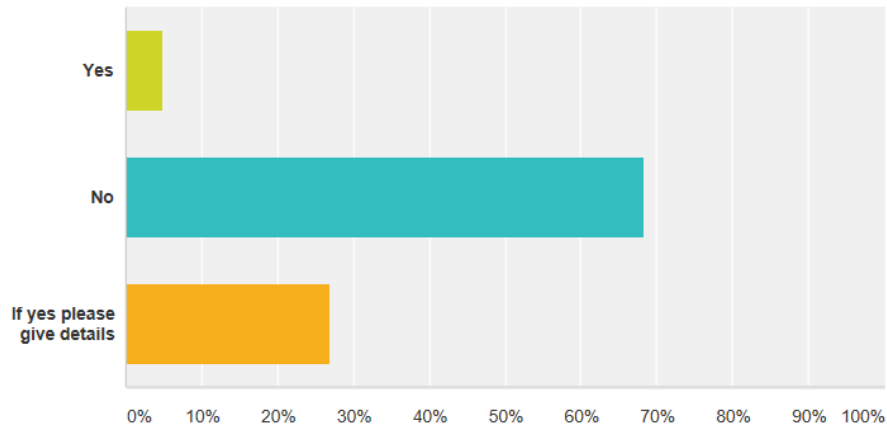
Answered: 82 Skipped: 0



- On average respondents gave 4/5 for accuracy of the apps.

Have you encountered any problems using our apps/website in the past six months?

Answered: 82 Skipped: 0



- 56 respondents (68%) had not encountered any problems with our apps/website over the past six month, where 26 (32%) did and detailed results showed that most problems were related to updating issues.